

Issue	Probable Cause(s)	Possible Solution(s)
Notebook is not charging	No input or output power	Check plug connector Check cable connections
LED does not light	No electricity to unit	See above solutions Breaker
LED does not light but unit appears to power devices	Light burned out	Contact iGo customer service (see contact information on the back of this guide)
Notebook not listed on enclosed compatibility chart	Compatibility is always changing	See www.iGo.com for information
Device is not charging when iGo dualpower is configured	Tip not installed on Notebook Input Cord	Install tip on Notebook Input Cord

### Troubleshooting

### Canada Compliance

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numériké de la classe B est conforme à la norme NMB-003 du Canada.

### Environmental Requirements

Ambient operating temperature is 0°C to 40°C

Storage temperature is -40°C to 85°C

### Product Support

We are committed to providing our customers with first-class customer service and product support. You can receive help in a variety of ways:

Sales/Customer Service: 1-888-205-0093

Technical Support: 1-800-474-7593

Web: www.iGo.com

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P/N 8040430-01 Rev.A

### Safety Features

AC input: 100-240 VAC; 50/60 Hz

Unit dimensions: 3.0 × 5.6 × 0.9" (78.3 × 141.0 × 23.4mm)

### Specifications

**Standard Wall Outlet:** Once connected, your battery will automatically charge regardless of whether your electronic device is turned on or off. **Note:** We recommend that you use iGo power adapters only with device batteries that meet or exceed the original manufacturer's specifications. **CAUTION:** Like the power adapter that came with your electronic device, this iGo adapter may get warm to the touch during use. This is normal. Avoid placing your iGo adapter in direct sunlight or next to heat sensitive materials.

### How to Use This iGo Power Adapter

### FCC Compliance

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the product.

### FCC Compliance for iGo dualpower® Accessory

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Mobility Electronics Inc.**  
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**iGo®**  
MOBILITY ELECTRONICS, INC.®

iGo notebook power adapter with input cord  
iGo dualpower® accessory  
Wall outlet cord (AC)  
Carrying case  
Notebook tips (See attached hang tag for corresponding models and tips)  
User Guide  
Compatibility hang tag

#### Package Contents

2-year limited warranty

### Warranty

Thank you for purchasing one of iGo's mobile solutions. Help us serve you better by taking a moment to register your product at [www.iGo.com/registration](http://www.iGo.com/registration). Failure to register does not diminish your warranty rights.

### Product Registration

### iGo Tip Technology

iGo power products deliver the precise amount of power to each device through the use of interchangeable tips.

Using iGo power products with patented tip technology eliminates concern about the correct amount of power for your device or trying to select it yourself as you do with other products—we do it for you! The attached compatibility hang tag will help you determine which tip you need for your notebook. Simply attach the correct tip and get powered up and connected™. If your notebook tip is not included in this package, visit [www.iGo.com](http://www.iGo.com) to locate additional tips for purchase. **WARNING** – Using the wrong tip may damage your device or cause it to malfunction.

### Power Your Mobile Phones, Smartphones/PDAs, MP3 Players, Digital Cameras...

So, you would like to power and charge an additional portable electronic device? Great! wallMAX does that, too. All you need is the included iGo dualpower® accessory and the appropriate tip to simultaneously power/charge two electronic devices (additional tips sold separately).



## User Guide

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**wallMAX**

**Before installing, please read this important safety information. Proper care of your adapter will ensure its optimal performance.**

- Never pull on the adapter cords. Always hold the plug when inserting or removing it.
- Select the correct tip for your notebook by reviewing the attached tip compatibility hang tag or going to [www.iGo.com](http://www.iGo.com) – using the wrong tip may damage your computer or cause it to malfunction.
- Unplug iGo wallMAX from the power outlet each time you attach a new tip to the cable.
- Keep the adapter away from heat sources (such as electric heaters) and avoid direct sunlight exposure.
- For indoor use only. Keep the adapter free of dust and moisture, and avoid exposure to corrosive chemicals (such as cleaning fluids).
- Do not drop the adapter or subject it to undue shock.
- Do not place anything on top of the adapter while in use.
- Turn off the computer and unplug the adapter if you smell something burning or if the adapter becomes overly hot.
- Do not attempt to disassemble the adapter. It has no serviceable or replaceable parts inside. Voltage in the adapter can cause injury. If the adapter malfunctions, immediately discontinue use and contact iGo Technical Support.
- Always use the appropriate cables and connectors supplied with your adapter as shown in this User Guide. Use of cables, connectors or other accessories not supplied with your product may result in injury or damage to your device.

Congratulations on your iGo® power purchase! Universally compatible with today's popular brands, iGo wallMAX allows you to power/charge a notebook computer from any standard AC power source. With the included iGo dualpower® accessory, you can simultaneously power/charge a notebook computer and a second mobile electronic device such as a mobile phone, smartphone/PDA, MP3 player, digital camera and more (additional iGo power tips sold separately). No other adapters are as powerful or as versatile as the iGo line of power products.

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1. Connect the **correct** notebook tip to the iGo unit's Notebook Input Cord.

**Attention!**

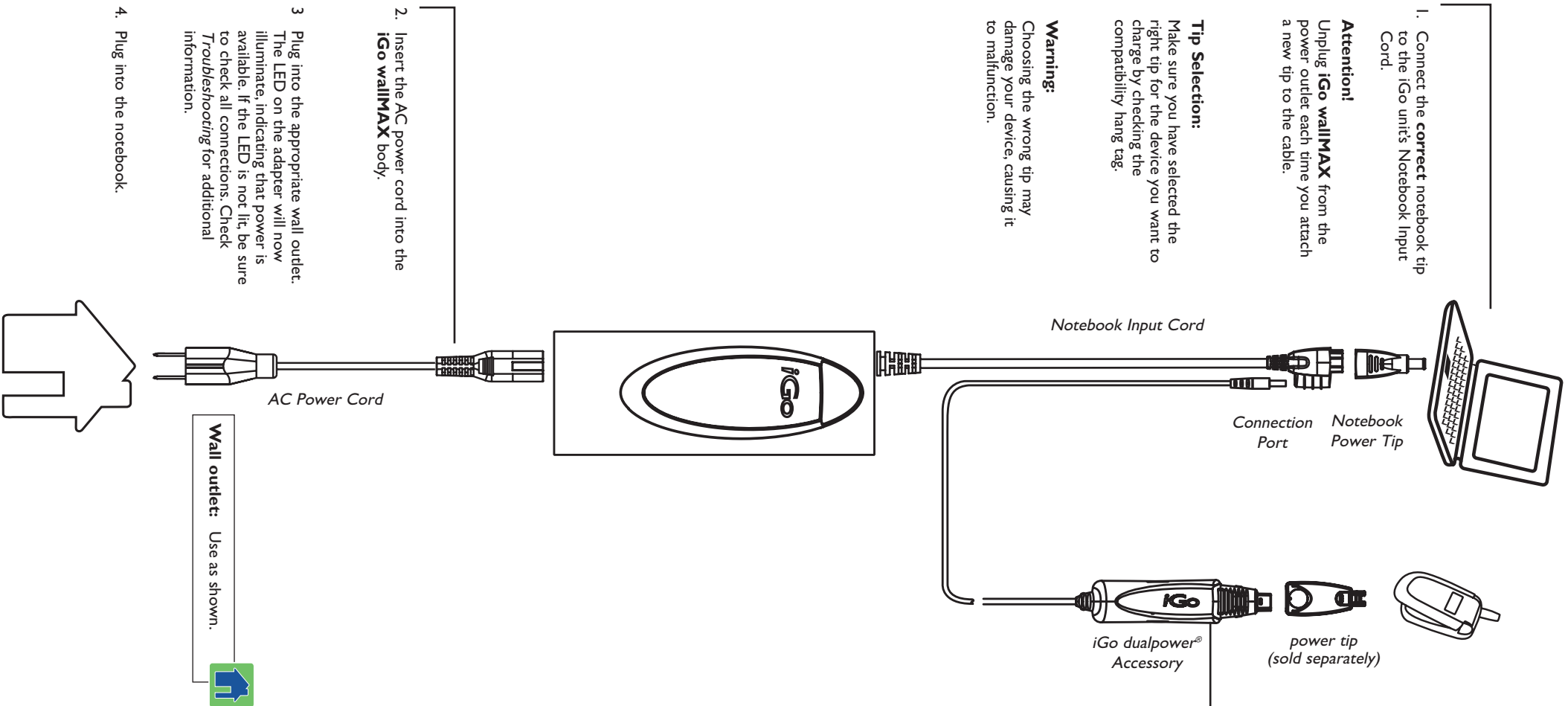
Unplug **iGo wallMAX** from the power outlet each time you attach a new tip to the cable.

**Tip Selection:**

Make sure you have selected the right tip for the device you want to charge by checking the compatibility hang tag.

**Warning:**

Choosing the wrong tip may damage your device, causing it to malfunction.



**iGo**  
wallMAX

## Quick Connect Guide

Simultaneously power/charge a notebook computer and a gadget by using the included iGo dualpower® accessory and tips (additional tips sold separately)

When charging both your notebook and your gadget, plug dualpower into the connection port on the Notebook Input Cord.

2. Insert the AC power cord into the **iGo wallMAX** body.

3. Plug into the appropriate wall outlet. The LED on the adapter will now illuminate, indicating that power is available. If the LED is not lit, be sure to check all connections. Check *Troubleshooting* for additional information.

4. Plug into the notebook.

**Tech note:**

When using iGo dualpower with this iGo adapter, the maximum power output is shared between both devices.

If a device attached to iGo dualpower is not charging properly, it may need more charging power than can be delivered at that particular time. When this happens, the adapter will shut down (LED extinguishes), and we recommend charging each device separately.